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Proceedings of the 3rd Monthly Meeting with Pensioners held on 29.01.2019 at ICAR-CRIDA

In pursuance of ICAR Letter No. FIN/10/09/2018-Pension dated 04th September, 2018, and ICAR-NAARM's Letter F. No. 15-95/17-18/A&A dated 22nd November, 2018, the 3rd Monthly Meeting with Pensioners of ICAR-CRIDA was organized on 29.01.2019 at ICAR-CRIDA, Santoshnagar, Hyderabad under the Chairmanship of Dr. G. Ravindra Chary, Acting Director, ICAR-CRIDA, to address the grievances of the pensioners of this Institute. The following officers attended the meeting:- (1)Chief Administrative Officer (2) Assistant Administrative Officer (Pension) & Drawing & Disbursing Officer and (3) Assistant Finance & Accounts Officer. A total of 23 Pensioners attended the Meeting.

The Director (Actg.), Dr. G. Ravindra Chary welcomed the pensioners to the meeting. The CAO informed the pensioners that the revision of pension was complete for almost all pensioners and revised PPOs would dispatched by NAARM. As per the grievances submitted in the previous meetings, change of name/correspondence address in respect of the pensioners had been carried out.

The following points were discussed:-

(1) Issuance of Revised PPO

Of a total of 193 pensioners, revised PPOs in 141 cases have been issued by NAARM. Of the remaining 52 cases, 12 cases do not need revision as both the pensioner and family pensioners have expired; 9 cases were sent to NAARM, but returned; 7 cases are already with NAARM and another 24 cases are in process.

(2) Credit Letter to be sent by mail

There was a demand that the Credit Letter/ Referral Letter for pensioners may be sent by mail. However, it was informed that the same is not feasible.

(3) Change/Correction of pensioners' details/ typographical errors in Pension Payment Orders The requests of Shri I. Shyam Prasad and Dr. B. V. Ramana Rao for correction of PPO/change of details were forwarded to NAARM (PAU) for necessary action vide Letter F. No. 6-1(80)/201819/CAO dated 02.01.2019.

(4) Processing of Medical Claims/ Issue of Health Cards

It was informed that Health cards would be issued by NAARM for those who are registered with NAARM Dispensary. It was also informed that Medical claims of pensioners are being processed as quickly as possible to prevent inconvenience to pensioners.

(5) Digitization of Service Books

There was a demand for digitization of all pensioners' service books. However, it was informed that the possibility will be explored.

At the conclusion of the meeting, the Chief Administrative Officer extended a vote of thanks to the Chair.

[B. D. PHANSAL]

Chief Administrative Office