



[Indian Council of Agricultural Research]
CENTRAL RESEARCH INSTITUTE FOR DRYLAND AGRICULTURE
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Proceedings of the 2nd Monthly Meeting with Pensioners held on 29.12.2018 at ICAR-CRIDA

In pursuance of ICAR Letter No. FIN/10/09/2018-Pension dated 04th September, 2018, and ICAR-NAARM's Letter F. No. 15-95/17-18/A&A dated 22nd November, 2018, the 2nd Monthly Meeting with Pensioners of ICAR-CRIDA was organized on 29.12.2018 at ICAR-CRIDA, Santoshnagar, Hyderabad under the Chairmanship of Dr. K. Sammi Reddy, Acting Director, ICAR-CRIDA, to address the grievances of the pensioners of this Institute. The following officers attended the meeting :- (1) Chief Administrative Officer (2) Senior Finance & Accounts Officer (3) Assistant Administrative Officer (Pension) & Drawing & Disbursing Officer and (4) Assistant Finance & Accounts Officer. A total of 15 Pensioners attended the Meeting.

At the outset, the Chief Administrative Officer welcomed the pensioners. Addressing the pensioners, he said that the Monthly Meeting was being conducted as a part of good governance, for resolving the grievances of pensioners. In the first meeting that was held on 29th November, 2018, the majority of grievances were regarding revision of pension. Of the total of 193 pensioners' cases, only 55 were remaining to be processed, he said. As per the grievances submitted in the previous meeting, change of name/ correspondence address in respect of the pensioners had been carried out.

The Director (Acting) welcomed all the Pensioners and informed that the matter regarding discrepancy in Date of Birth in case of former employees was sub-judice. He also said that all medical claims would be scrutinized strictly as per norms, and the delay in processing medical claims was due to shortage of regular staff. He also assured the pensioners that the revision of pension for the remaining cases would be carried out within the next 15 days and that the delay was mostly due to NAARM issuing only a limited number of service particulars each day for processing.

The following points were discussed:-

(1) Difference in arrears amount paid by the Bank after revision of PPO

Pensioners requested that the Bank be instructed regarding payment of pension arrears after revision of PPO. The Senior Finance & Accounts Officer clarified that it would take some time to calculate the arrears, and also mentioned that the CPPC (Central Pension Processing Cell) would communicate as required to the concerned Bank and its branches.

(2) List of CGHS Hospitals

There was a demand that the entire list of CGHS Hospitals as recommended by ICAR vide its Office Orders be adopted for reference to prevent hardship to pensioners. The Director said that the list of CGHS Hospitals being used for reference was

available on CRIDA website. He assured that an area-wise revision of the list would be considered.

(3) Change/Correction of pensioners' details/ typographical errors in Pension Payment Orders

The following cases have been forwarded to NAARM (PAU) for necessary action vide Letter F. No. 6-1(80)/2018-19/CAO dated 02.01.2019:-

- (a) Shri M. Venkata Rathnam and Dr. B. V. Ramana Rao regarding change in details of 'Permanent address/Address for Correspondence' ;
- (b) Shri I. Shyam Prasad regarding typographical error in indication of pension amount in revised PPO.

(4) Processing of Medical Claims/ Issue of ID Cards

It was informed that ID cards would be issued by NAARM for those who are registered with NAARM Dispensary. There was a common request from pensioners to issue a single credit letter for both Diagnostic Centres and Hospitals.

There was a common demand for early processing of Medical claims. It was also requested by a few pensioners that a provision be made to send SMSs to pensioners informing the status of the processing of their medical claims. However, this is not feasible at present, and the same was informed by the Director.

In the case of Shri Sudhakar, regarding his medical claim as an emergency case, it was informed that a suitable reply for his request has been dispatched after consulting the concerned AMA/PTMO.

At the conclusion of the meeting, the Chief Administrative Officer extended a vote of thanks to the Chair.



[B. D. PHANSAL]
Chief Administrative Officer

25/01/19